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Schoolpsych.com's Cancellation Policy

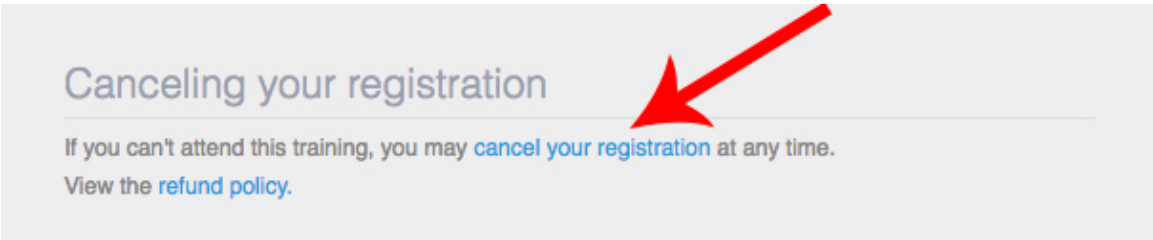
The following cancellation policy only applies to paid webinars. There is no cancellation policy for any free webinars that Schoolpsych.com may produce.

24-Hour Cancellation Policy

To cancel a webinar you are registered for, you must cancel before 24 hours prior to the start of the webinar in order to receive a full refund. Cancellation within 24 hours of the webinar will not be refunded.

How to Cancel

In your confirmation of registration email, scroll toward the bottom and click "cancel your registration" to submit your request to cancel.



If Webinar is Cancelled

If the webinar is cancelled by Schoolpsych.com, all participants will receive a full refund.

Emergencies During the Webinar

At Schoolpsych.com, we understand that life happens. If you are taking a webinar and must end early due to an emergency, please email Support@schoolpsych.com to notify us that an emergency has happened. Schoolpsych.com will handle these situations on a case-by-case basis. Solutions may include receiving store credit, such as a discount on a future webinar. Solutions will not include monetary refunds.